## What Companies in Austria Know About "Transgender"

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# Series of Interviews



- conducted with big Austrian global companies, Austrian subsidiaries of foreign global companies
- their experience with the topic "transgender" and with transgender employees among the staff
- companies actively supporting the LGBTIQ\* community
- having implemented diversity management internally

## Lack of Knowledge



- basically no experience with "Transgender"
- only a low one-digit number of transgender colleagues known, if at all
- learnings in these few cases are not collected and analysed centrally
- company guidelines on how to support transgender employees missing

### Provide Training



- provide training there is hardly any knowledge of the topic "transgender" among the staff
- focus groups: HR, management, works council or similar
- train inhouse medical personnel for attending transgender persons



### Know How to Support



- support with the internal coming-out process
  - who needs to be informed by whom and when?
  - via which channels will colleagues be informed?
  - time between announcement and start of new life at work?
- or through the transition process
  - time off for official errands like changing the first name
  - plan absence for surgery





## Adapt Your Processes and IT systems



- business processes and IT systems need to be adapted to transgender persons' needs
- standard job application processes exclude transgender persons living their true self
  - how are certificates with previous names being handled?
- enable IT systems to additionally hold the correct gender, first name and pronoun even before these have officially been changed



#### ... and Premises

- missing provisions in office buildings, e.g.
  - all-gender toilets
  - locker rooms with changing cubicles





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